

Sample Test Ticket

The following is an example of a test ticket. In addition to the Conditions of Satisfaction, I have included commands within the descriptions that would normally be found on a resources page in a wiki.

Test Ticket Sample

Ticket	Test-XXXX
Dev-NNNN	@theDeveloperHere
Test-XXXX	@theTesterHere
Environment	https://Dev-XXXX.ourproduct.com
Device	
OS	

Conditions of Satisfaction –

Dev-XXXX developed a new carousel that should scroll left to right. Items inside carousel should have links. Actions taken with carousel are trackable using our dashboard on elastic

CoS =

Confirm second carousel on landing page has left/right scrolling behavior

Confirm links

Confirm analytics from elasticsearch – login as dev@ourdomain.com PW: SuperElastic

Data being gathered is time on page, scrolling behavior

- 1) Arrows
- 2) Swipe

Clicking behavior – should include ID

The following test ticket is an example of both initial grooming, and discussion with QC team on what the CoS mean.

Testing: Ticket XXXX

Domain: OurProduct.TestingServerXXX.com

User: TestUser1 PW:TestUser1

Setup :

Open MySQL Server Studio -> open to navigation table

CMD -> SSH into test-XXXX.ourproduct.testingserver

Will be running the **elasticsearch** Set of commands found on **Testing Resources** Page SSH Table

SSH directions found on **Testing Resources** Page

1. ssh ubuntu@dev-XXXX.ourproduct.com
2. cd ourproduct.com/specialsauce.ourproduct.com/
3. Elasticsearch commands
 - a. Php elasticsearch
 - b. php cli.php kpi-update

Browser 1) Open elasticsearch dev environment: test-XXXX.elasticsearch.ourproduct.com

Browser 2) Touch screen enabled device: test server <https://dev-XXXX.ourproduct.com>

Test:

- 1) Navigate to <https://dev-XXXX.ourproduct.com> as external user
 - a. Scroll down to second carousel
 - b. Using arrows move 2 cells to the right
 - c. Using arrows move 1 cell to the left
- 2) CMD: Run SSH command
 - a. ssh php elasticsearch
 - b. ssh php elasticsearch update
- 3) Navigate in another browser to test-XXXX.elasticsearch.ourproduct.com -> Reports
 - a. Check – does the data in elasticsearch include the right/left navigation? Yes = pass
 - b. Does the elasticsearch data include use of arrows? Yes = pass
- 4) Return to carousel as user
 - a. Scroll using swipe of finger – note number of cells here.
 - b. Select one
 - i. Do you navigate to option
- 5) From SSH – confirm data in Elasticsearch
- 6) MySQL Server Studio -> does data include id

SQL queries found on **Testing Resources** Page

Example:

Select top 30 * from kpi_tracking order by created_at desc